

TOWN OF NORTH EAST

# Residential Recycling and Trash Cart Service Guide FAQ

**The weekly collection schedule will remain the same – recycling on Monday and trash on Wednesday.**

## How does my trash collection work?

Roll your cart to the curb the night before your collection day. The cart is emptied mechanically from inside a Republic Services® vehicle cab. The driver uses a joystick, much like those used in video games, to operate the arm that picks up the cart and empties the trash into the truck. The cart is set back in place, and the Republic Services truck moves on to the next stop.

## When should I set out my cart?

Be sure your cart is at the curb the night before your collection day to ensure collection.

## Where do I place my cart for service?

Proper placement is extremely important. The night before your collection day, please place your cart within 2 feet from the edge of the street. Make sure the handles are facing toward your house, so that when the cart is lifted, the lid opens toward the street. Please check so that the cart is not obstructed by parked cars, boats, etc. The postmaster requires that the carts be placed far enough away from the mailbox that the carrier can get to the mailbox without interference.

## What can I put in my trash cart?

The 95-gallon trash cart is for all of your bagged household trash. Please bag loose items to prevent littering. Since the cart is mechanically emptied, the driver never leaves the truck. The cart cannot be emptied if trash is on top of or next to the cart – all trash must fit inside the cart with the lid closed. You should not put concrete, large amounts of dirt or heavy trash in your cart. Please do not put hot ashes, paint or any hazardous liquids or materials in your cart.

## What can I put in my recycling cart?

The 65-gallon cart is for recycling. A list of items that can be recycled is provided on the Cecil County Landfill website at [CCrecycling.org](http://CCrecycling.org). Since the cart is mechanically emptied, the driver never leaves the truck. The cart cannot be emptied if recycling is on top of or next to the cart. All recycling must fit inside the cart with the lid closed.



## What about items that won't fit in my cart?

Republic Services will not collect brush or bulk items with your cart service. Please contact the Town of North East at **410.287.5801** to dispose of brush, furniture, boxes and other household items too big to fit inside your cart. Carts must not weigh more than 50 pounds.

## What should I do with my old carts?

Old, empty carts should be placed at the curb on August 21, 2023. These carts will be picked up from August 21 to August 24 and will be recycled. This is the only time period the Town or Republic Services will pick up your old carts.

## Who do I call for cart repairs?

Please contact the Town of North East at **410.287.5801** to schedule cart repairs.

## What should I do if my cart is lost?

Please contact the Town of North East at **410.287.5801** for a replacement cart. There is a charge for each replacement cart.

## Holiday schedule

In the event that a regular collection day falls on the following holidays, collection will occur on the following business day: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Questions?  
Call Republic Services  
at **610.869.2222**



Sustainability in Action

# Help Us Help You

## Proper Cart Placement for Our New Automated Trucks



New automated solid waste trucks have come to the Town of North East! These vehicles use an automatic arm to service carts, which requires specific cart placement and spacing to ensure collection. Carts must be placed 3 feet apart and at least 3 feet away from cars, trees, mailboxes, fences and gas/electric meters. The lid opening needs to face the street. Allow at least 16 feet of overhead clearance above the carts. Place them within 2 feet from the edge of the street.



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